

# We Welcome Our New Chief Operating Officer

We are thrilled to announce the appointment of **Chris Malagrida** as our new **Chief Operating Officer**. Chris brings a wealth of experience and a proven track record of success to our organization. With her strong leadership and expertise, we are confident that Chris will drive our operations to new heights and contribute significantly to our continued growth. Please join us in extending a warm welcome to Chris as we embark on an exciting journey together.



**Chris Malagrida**  
DNP, FNP-BC  
**Chief Operating Officer**

"I'm thrilled to join the instED team! instED is part of the solution to one of healthcare's biggest problems: ED overcrowding. It is a privilege to work with our highly trained nurses, physicians and paramedic partners to address the urgent needs of medically complex populations. I look forward to further strengthening our operational infrastructure to support our growth and ensure an outstanding patient experience."